

PRIVACY POLICY

This notice describes the privacy policy (“Privacy Policy” or “Policy”) of <https://whitewaterproductions.net/> (hereinafter referred to as the “website” or “Site”) which is operated by:

**Company Name:** Whitewater Productions Corp.

**Registered Office:** 30 N Gould St, Ste R Sheridan, WY 82801

(here simply referred to as “Whitewater Productions” or “us” or “our” or “we”). In this Policy, you shall be referred as “you” or “your” or “user” or “users”.

Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website, <https://whitewaterproductions.net/>. **We want to make it clear that we do not share, sell, or distribute your personal information (including phone number) to any third parties, including affiliates. Your information is secure and handled with the utmost care.**

By using our website, or providing your personal information to us, you are accepting and consenting to the practices described in this policy. Please take a moment to familiarize yourself with the details outlined below to understand our policies and practices concerning your privacy. If you have any questions or concerns, don't hesitate to contact us at [in fo@whitewaterproductions.net](mailto:info@whitewaterproductions.net).

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1. What information about the users do we collect?

We collect the following information from users who visit our website:

- a) **Name:** When you provide your name, we use it to personalize our communication with you.
- b) **Email Address:** Your email address is used to respond to your inquiries, send you updates, and provide marketing and customer service information.

- c) **Message (Optional):** If you choose to send us a message, we use the information to address your questions or concerns.
- d) **Attachment (Optional):** If you choose to include an attachment with your message, we will use it to better understand and respond to your inquiry.

## 2. What is the lawful basis for which we use user's information?

At Whitewater Productions, we process information based on the following lawful bases:

- a) **Contractual Necessity:** When you contact us with inquiries or requests, we use your information to fulfill our contractual obligations to you by providing the requested information or services.
- b) **Consent:** By providing your personal information, you consent to us using it to respond to your inquiries, provide customer service, and send you marketing communications. You have the right to withdraw your consent at any time.
- c) **Legal Obligations:** We may process your personal information where it is necessary for compliance with a legal obligation that we are subject to. This includes providing information to regulatory bodies or law enforcement agencies.
- d) **Legitimate Interests:** We use your information for our legitimate business interests, such as improving our services, enhancing customer experience, and ensuring the security of our website. We make sure that our legitimate interests do not override your rights and freedoms.

## 3. How do we use information collected from users?

We use the information we collect from you in the following ways:

- a) **Responding to Inquiries:** Your name, email address, and any optional message or attachment you provide are used to respond to your questions, comments, or requests for information.
- b) **Providing Customer Service:** We use your information to offer you customer support, address any issues you may have, and improve our service quality.
- c) **Marketing Communications:** With your consent, we may use your email address to send you newsletters, updates, promotional materials, and other information related to our services. You can opt-out of these communications at any time.
- d) **Improving Our Website and Services:** We analyze the information we collect to understand how our website is used, identify trends, and make improvements to enhance user experience.
- e) **Security and Fraud Prevention:** We may use your information to protect our website and users from security threats, fraud, or other malicious activities.

## 4. Data Retention and Deleting your information

- a) **Data Retention:** Unless you request that we delete certain information, information provided for inquiries and customer service purposes will be retained for as long as necessary to address your inquiry or provide the requested services. Information used for marketing purposes will be retained until you opt-out or withdraw your consent.
- b) **Deleting Personal Information:** Your information that you provide us is yours. You can at any time request us to delete the same. However, you acknowledge that we may also retain some of the information so deleted for a reasonable period in order to comply with legal requests. You can request us to delete your information by writing to us at [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net).
- c) **User Verification:** Prior to processing deletion requests, we may need to verify the identity of the user to ensure the security of personal information.
- d) **Exceptions:** Certain information may be exempt from deletion if retention is necessary for legal compliance, dispute resolution, or other legitimate business purposes.
- e) **Backup Copies:** Information may continue to exist in backup copies for a limited period after deletion. These copies are retained for system restoration purposes and are not actively used.

## 5. No Information Sharing

We want to make it extremely clear that Whitewater Productions Corp. does not share, sell, or distribute your personal information to any third party, including affiliates, partners, or any other organizations.

- **No Third-Party Sharing:** We do not share your personal information, including your name, phone number, email address, messages, attachments, or any other data you provide, with any third parties. This includes phone carriers, affiliates, partners, and other organizations.
- **No mobile Opt-in Data** will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.
- **No Data Selling:** We do not sell your personal information to anyone. This includes your contact details, messages, and any other data you share with us.
- **No Consent to Third Parties:** We do not seek or provide your consent to share your personal data with third parties or affiliates. Your information remains strictly within our organization and is used only for the purposes outlined in this Privacy Policy.

Our commitment is to protect your privacy and ensure your data is used solely for communication with you, marketing, and customer service purposes as described. If you have any questions or concerns about our data privacy practices, please contact us at [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net).

## 6. Storage and Security of Information

Ensuring the confidentiality and integrity of user information is a top priority at Whitewater Productions. Here's how we handle the storage and security of the information we collect:

- Data Storage:** Your personal information is stored securely on servers provided by our third-party hosting service provider, GoDaddy. These servers are located in secure facilities and are protected by industry-standard security protocols.
- Access Controls:** Access to user information is restricted within Whitewater Productions. Only employees with a legitimate need, such as customer support or system administrators, have access based on their job responsibilities.
- Employee Confidentiality:** Whitewater Productions employees are bound by confidentiality obligations and are trained on the secure handling of user information. This includes understanding the importance of maintaining the privacy and security of the data they may access.
- Regular Security Audits:** Whitewater Productions conducts regular security audits and assessments to identify and address potential vulnerabilities. This proactive approach helps maintain a robust security posture.
- Incident Response Plan:** In the event of a data security incident, Whitewater Productions has an incident response plan in place to promptly assess, contain, and mitigate the impact of the incident. Users will be notified as required by applicable data protection laws.
- Data Retention Policies:** User information is retained only for as long as necessary to fulfill the purposes outlined in the Privacy Policy or as required by applicable laws and regulations. Once the retention period expires, data is securely deleted or anonymized.
- Security:** We employ reasonable security practices to ensure that the information is safe and secure with us. However, no information on the internet is 100% safe, and you accept and acknowledge such risk. Also, we will disclose the information so collected for limited purposes as mentioned in this Privacy Policy.

## 7. Links to other Sites

The Site may contain links to third-party websites and online services that are not owned or controlled by us. We have no control over, and assume no responsibility for such websites and online services. Be aware when you leave the website; we suggest you read the terms and privacy policy of each third-party website, and online service that you visit.

## 8. Rights of users under applicable Privacy Laws

Your data controller with respect to the personal information collected on the website is:

**Company Name:** Whitewater Productions Corp.

**Registered Office:** 30 N Gould Rd Ste R, Sheridan, WY 82801

**Depending upon the laws of your jurisdiction, you may be eligible for some or all the following rights in respect of your personal information:**

- i. **Right to obtain information:** You may have a right to obtain information about how and on what basis your personal information is processed and to obtain a copy.
- ii. **Right to rectification:** You may have the right to have any incomplete or inaccurate information we hold about you rectified and corrected.
- iii. **Right of Erasure:** You may have the right to erase your personal information in limited circumstances where (a) you believe that it is no longer necessary for us to hold your personal information; (b) we are processing your personal information on the basis of legitimate interests and you object to such processing, and we cannot demonstrate an overriding legitimate ground for the processing; (c) where you have provided your personal information to us with your consent and you wish to withdraw your consent and there is no other ground under which we can process your personal information; and (d) where you believe the personal information we hold about you is being unlawfully processed by us.
- iv. **Right of restriction:** You may have the right to restrict processing of your personal information where: (a) the accuracy of the personal information is contested; (b) the processing is unlawful but you object to the erasure of the personal information; (c) we no longer require the personal information for the purposes for which it was collected, but it is required for the establishment, exercise or defense of a legal claim or (d) you have objected to us processing your personal information based on our legitimate interests and we are considering your objection.
- v. **Right to object:** You may have the right to object to decisions which are based solely on automated processing or profiling.
- vi. **Right to ask for a copy:** Where you have provided your personal information to us with your consent, you may have the right to ask us for a copy of this data in a structured, machine-readable format and to ask us to share (port) this data to another data controller; or to obtain a copy of or access to safeguards under which your personal information is transferred outside of your jurisdiction.
- vii. **Right to withdraw your consent.** You may have the right to withdraw your consent on using your personal data. If you withdraw your consent, we may not be able to provide you with access to certain specific functionalities of our services.
- viii. **Request the transfer of your Personal Data.** If you so have this right, we will provide to you, or to a third-party you have chosen, your personal data in a structured, commonly used, machine-readable format. Please note that this right may only apply to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

**To make such requests, please contact us at [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net). Please note, we reserve the right to reject the request if you are not entitled to the right that you request to enforce.**

## **9. Children Privacy**

Our website is not intended for use by children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected such information, we will take steps to delete it promptly. If you believe that we may have collected personal information from a child under 13, please contact us at [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net), and we will address the issue immediately.

## **10. How can I withdraw my consent? (OPT-OUT)**

You have the right to withdraw your consent to the use of your personal information at any time. If you no longer wish to receive communications from us or want us to stop using your information, you can opt-out in the following ways:

- **Email Communications:** If you wish to stop receiving marketing emails or newsletters, you can opt-out by clicking the "unsubscribe" link at the bottom of any email you receive from us. This will remove you from our mailing list.

- **Direct Contact:** You can also withdraw your consent by contacting us directly. Please send an email to [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net) with the subject line "Opt-Out" and include your name and email address in the body of the email. We will process your request promptly.

Please note that even if you opt-out of receiving marketing communications, we may still need to send you important administrative messages related to your inquiries or our services.

#### 11. Choice of Law and Dispute Resolution

Unless provided by the relevant statute, rules, or directives applicable to the jurisdiction in which you reside, in case of any disputes, issues, claims or controversies arising out of or in relation to your use of the Site or our services, the laws of the **State of Wyoming (USA)** shall be applicable, without regards to its conflict of law provisions, and the courts located in the **Sheridan County, Wyoming** shall have the exclusive jurisdiction to try and entertain all disputes arising from this Privacy Policy

#### 12. Do you have questions or concerns about this Privacy Policy?

In the event you have any grievance regarding this Privacy Policy, you may freely write your concerns through your registered email to Grievance Officer/Designated Representative to below:

- **Name:** Edgar Lemus Ortega
- **Email:** [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net)
- **Postal:** 30 N Gould ST, Ste R Sheridan, WY 82801

#### 13. Updates to this Policy

We may add to or change or update this **Privacy Policy** at any time, from time to time, entirely at our own discretion, with or without any prior written notice. You are responsible for checking this Policy periodically. Your use of the Site/services after any amendments to this Policy shall constitute your acceptance to such amendments.

#### 14. Welcoming of Suggestions

We welcome your comments regarding this Privacy Policy. Please write to us at [info@whitewaterproductions.net](mailto:info@whitewaterproductions.net).

Last updated on **Ovtober 27, 2025**.